

Canadian Diabetes Conversation Maps™

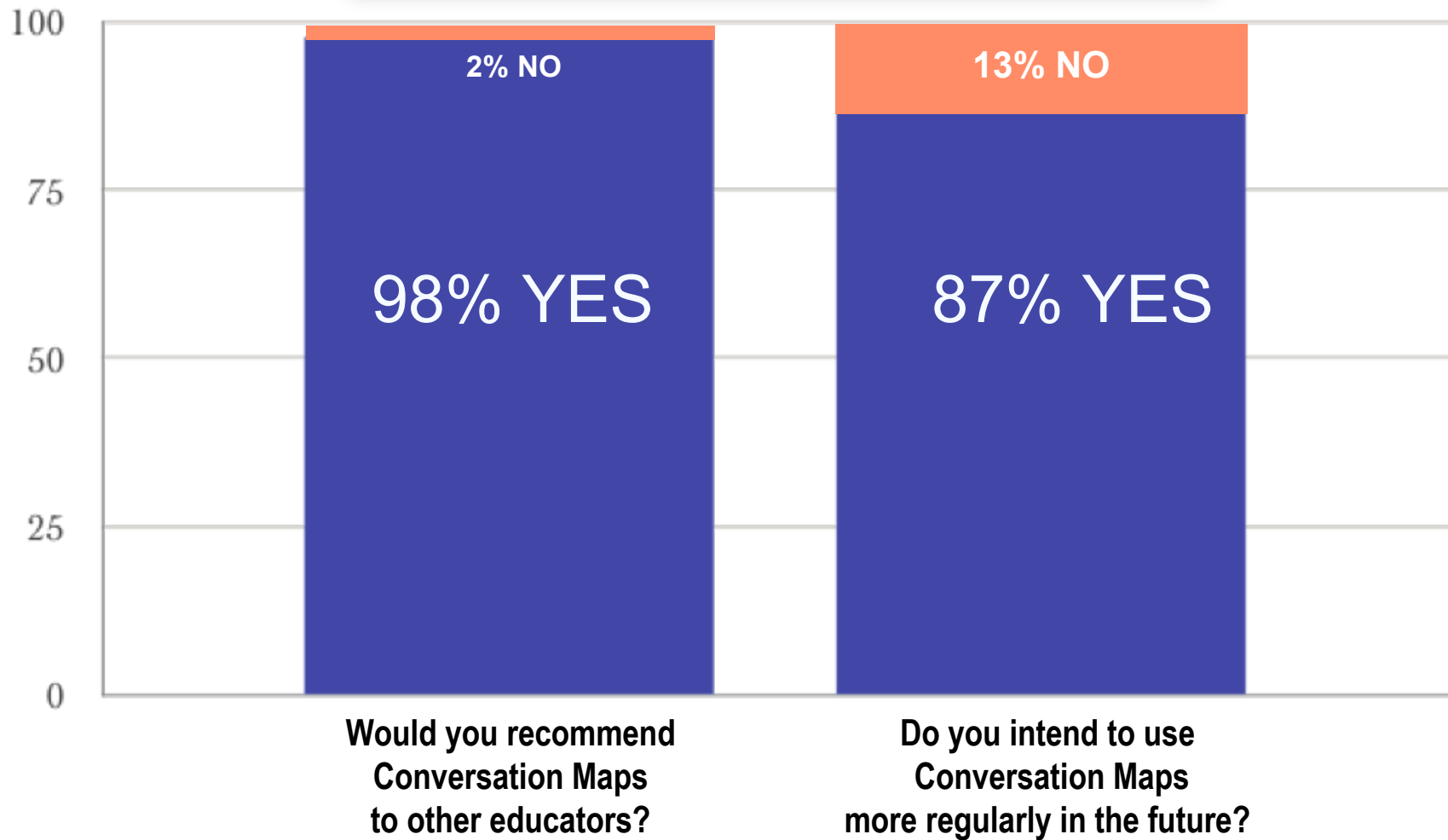
Educator Survey Results

Conducted nation-wide Q4-2006

December 2006

***“Everything is there.
For the first time in my
life I feel like I have hope
that I will be able to
manage my diabetes”***

Certified Diabetes Educator peer recommendations and usage intentions



My name is Sarah B. I am a dietitian at the Lakeshore Hospital in Montreal and have been using the conversation maps in my diabetes group classes. I must say they have been a huge success! The patients have only had positive feedback, the interaction is amazing and the learning is the best I have seen.

Last week I had a patient convince everyone in class that insulin is a good thing, how good it is and all its benefits, everyone left not scared or hating insulin (as most patients fear it). I had one patient admit to depression and how exercise and controlling the diabetes changed her life that she grabbed the woman sitting next to her, looked her in the eyes and convinced her to do some exercise and take control.

When the patients leave for lunch they leave the room talking about diabetes! They eat lunch together some even exchange phone numbers. They learn so much more and I look forward to every class because every map experience is completely different I never know what to expect! I plan on continuing to use them on a weekly bases and encourage all health professionals to use them as well.”

**Thank you!
Sarah B. P.Dt CDE**

Please rate the following with regards to the training session.

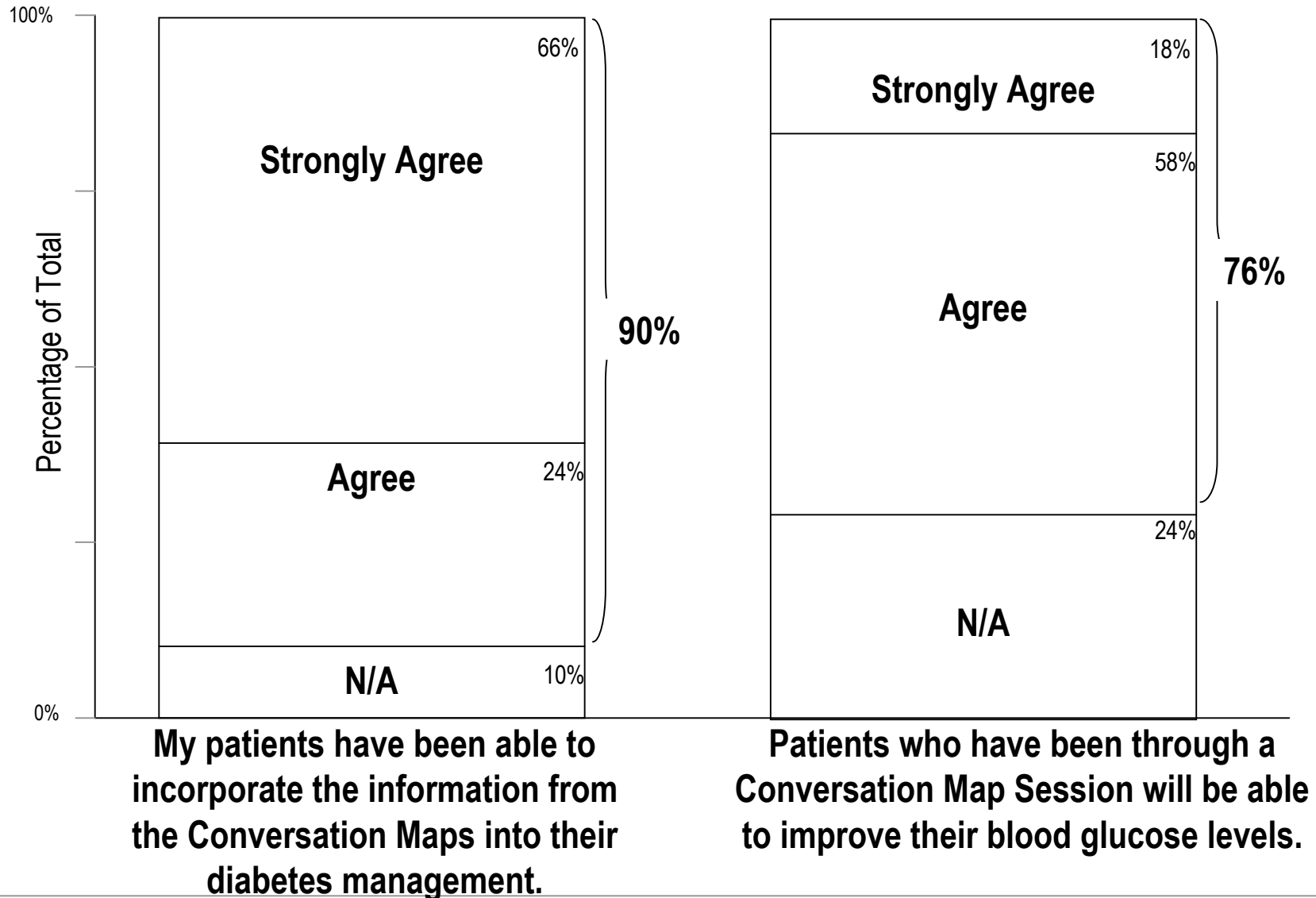
The overall training session	87%		
	13% Average	Good 37%	Excellent 50%
The facilitator	91%		
	9% Average	Good 40%	Excellent 51%
How well you were prepared to use Conversation Maps	82%		
	2% Poor	14% Average	40% Good



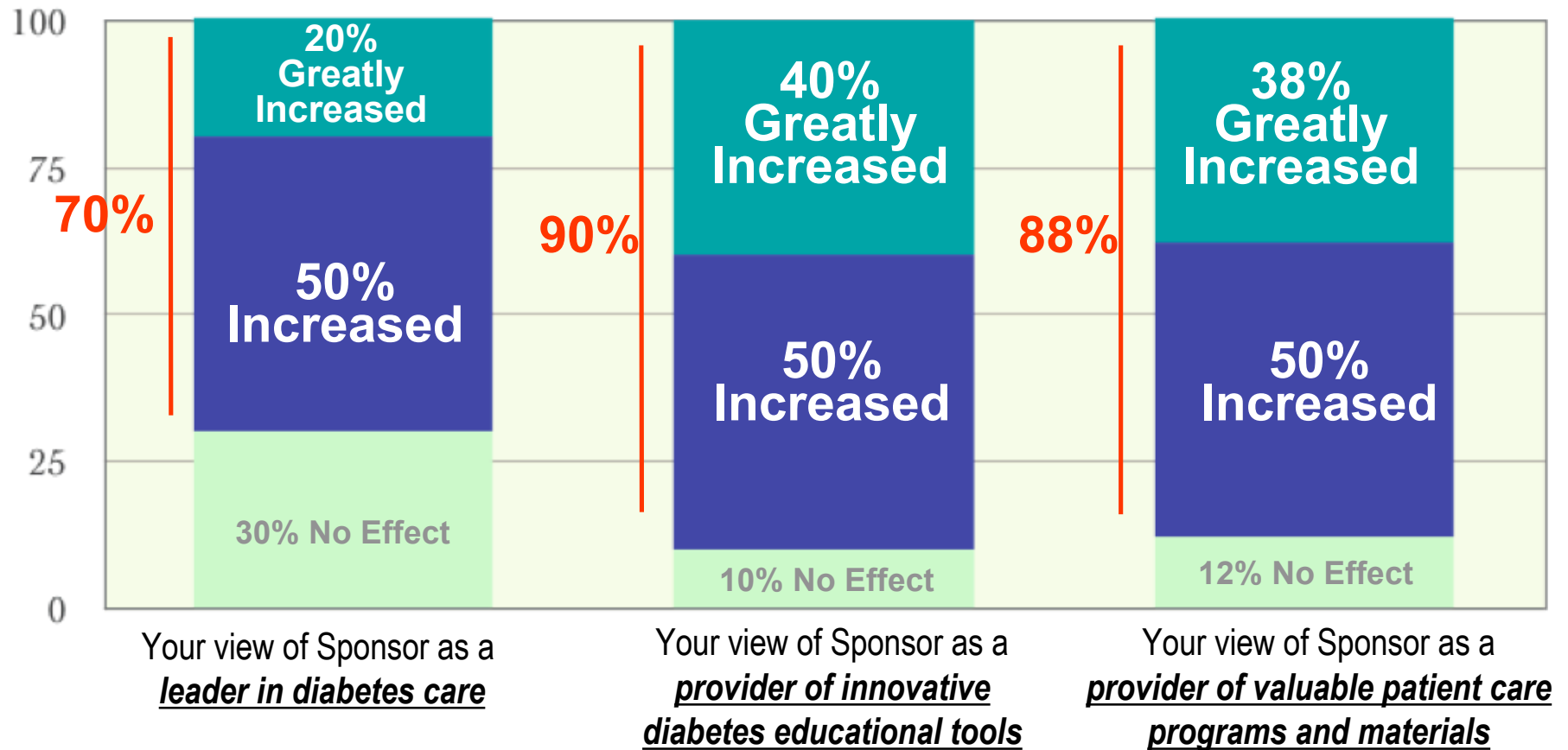
Educator & Patient Overall Satisfaction / Experience

Please rate the following.

<p><u>Your overall satisfaction</u> with the Conversation Maps</p>	92%		
	7% unsatisfied	24% Satisfied	68% Very Satisfied
<p><u>Your patients' overall experience</u> with Conversation Maps</p>	87%		
	13% Average & N/A	46% Good	41% Excellent
<p><u>Your overall experience facilitating</u> the Conversation Maps</p>	88%		
	12% Average & N/A	49% Good	39% Excellent



Impact of Healthyi tools on Certified Diabetes Educator's view of Sponsor



EDUCATORS

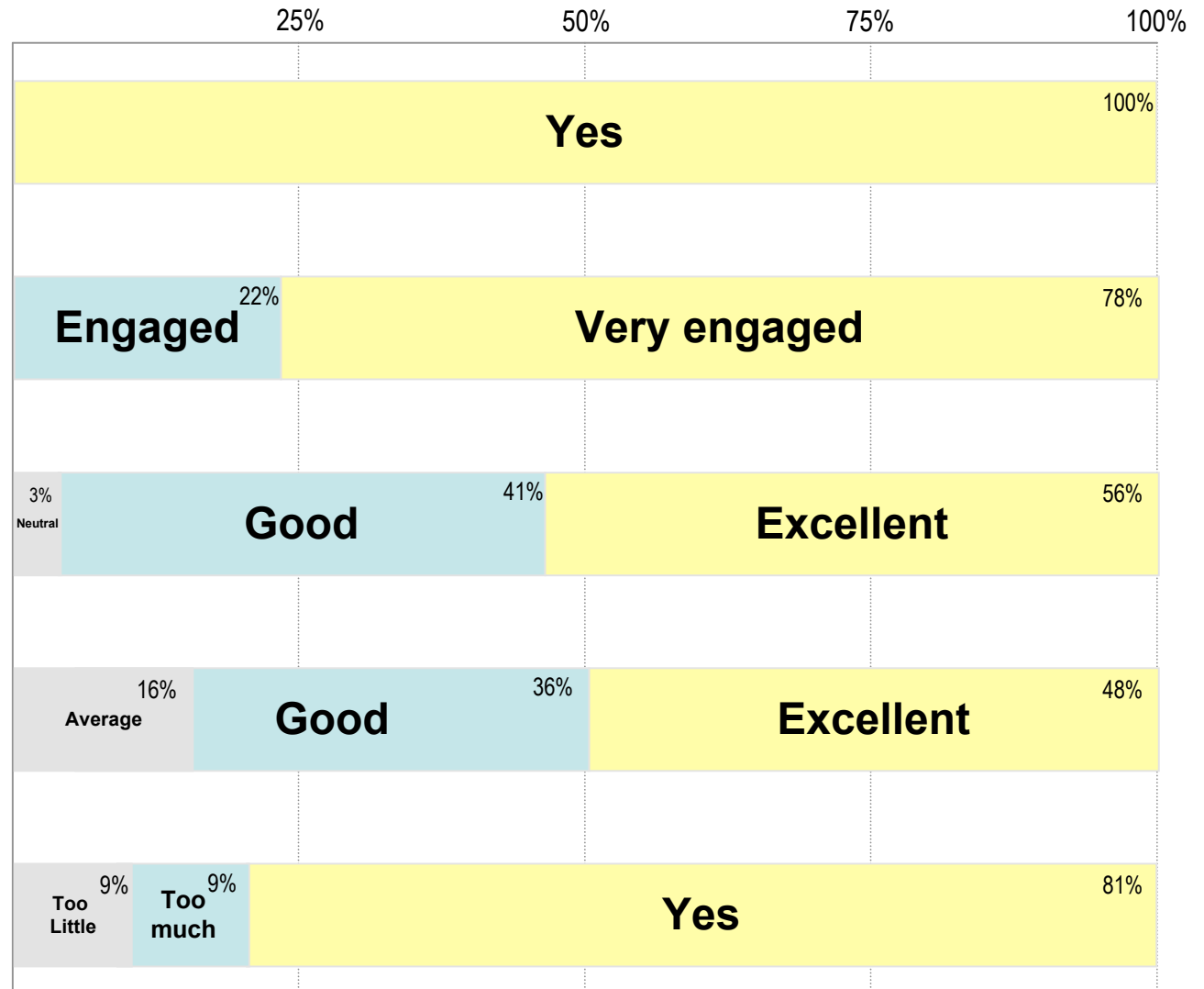
1) Were all the patients able to identify something they could do/change to better manage their diabetes (i.e., Action Plan)?

2) How would you rate the group's overall level of engagement?

3) How would you rate the overall quality of learning of the group?

4) How would you rate the overall experience facilitating the Conversation Map™?

5) Was the amount of facilitator training you received the appropriate amount?

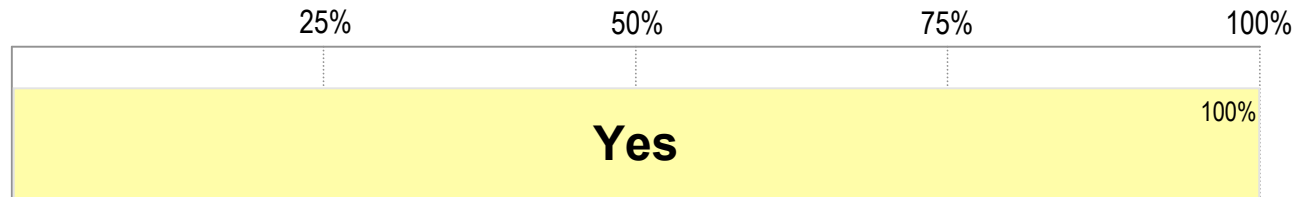




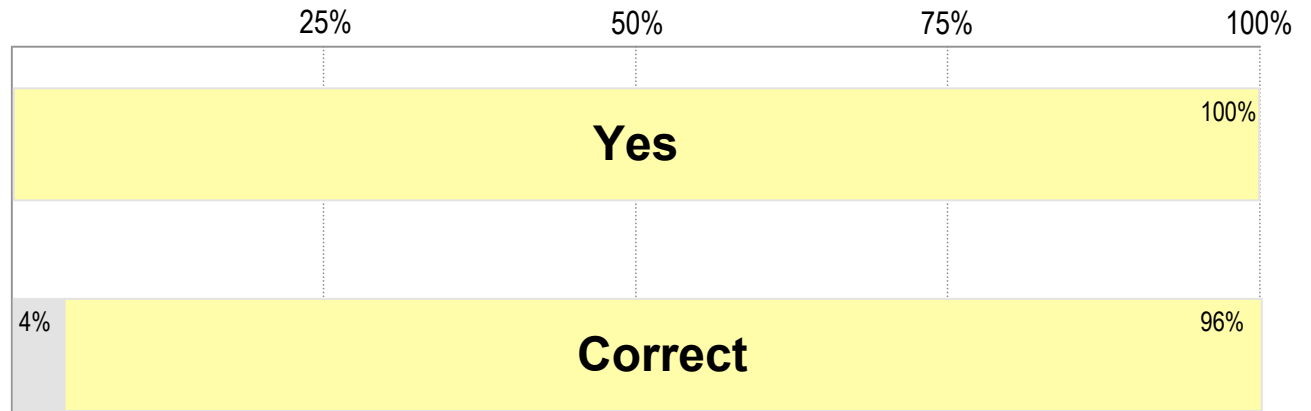
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PATIENTS

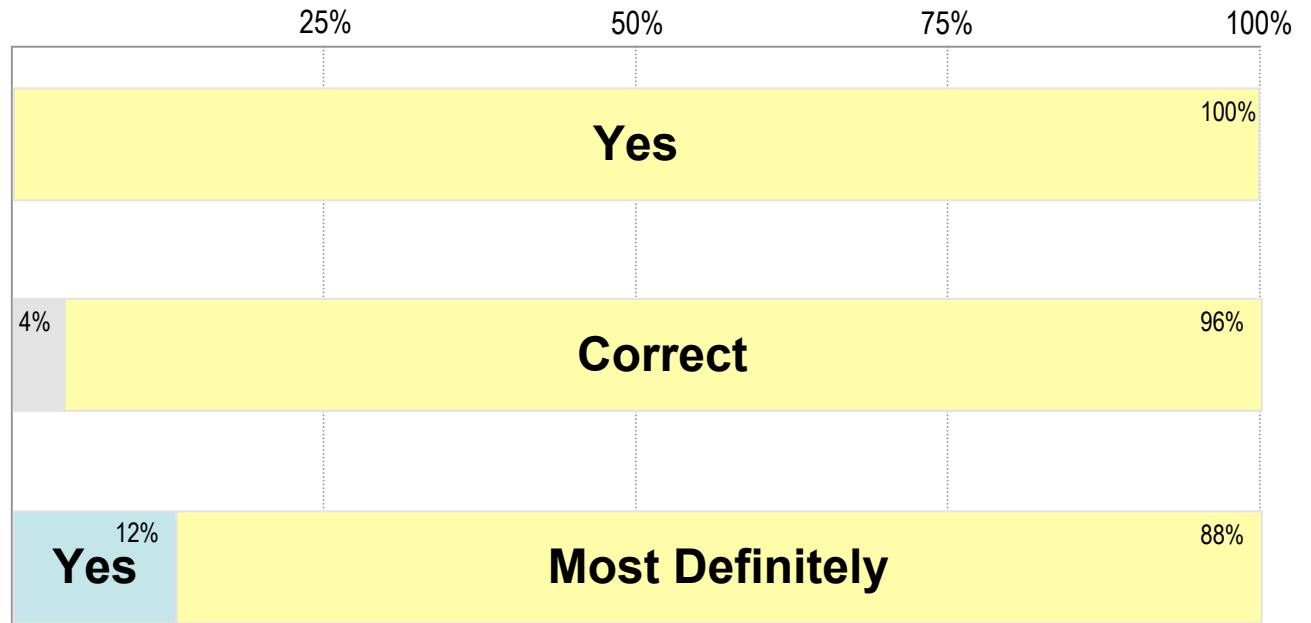
1) Would you recommend the Conversation Maps™ to someone you know if they were diagnosed with type 2 diabetes?



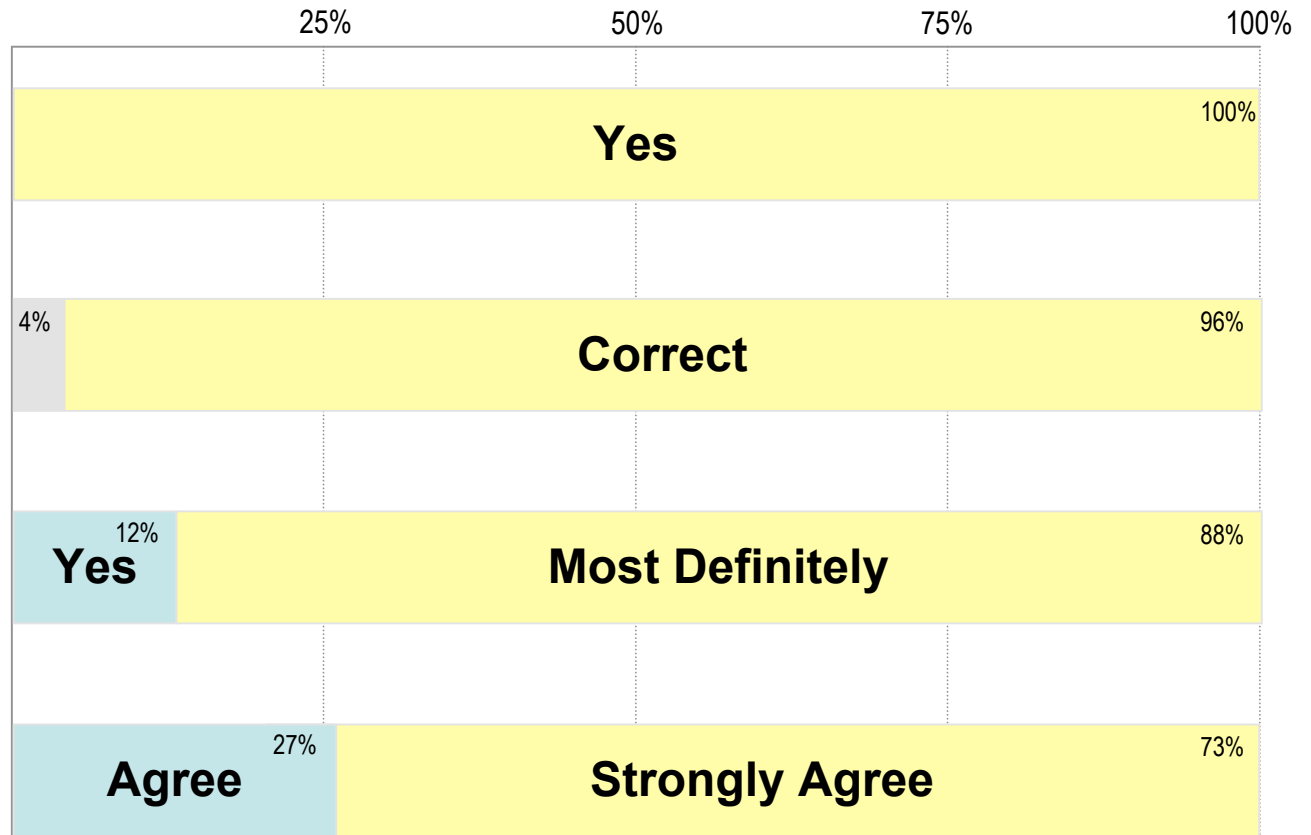
2) The target blood glucose range for a person with type 2 diabetes before meals is?



3) Would you like to learn more about diabetes using Conversation Maps™?



4) This session helped me identify something I could do to better control my blood glucose and manage my diabetes?



5) How would you compare this session to other ways of learning about diabetes you have experienced (i.e., books, classroom, lectures, the internet)?

